# DELIVERABLE V: FINAL REPORT

# EML4550C – Senior Design Fall 2015 TEAM 17 - "IMPROVED DOG GROOMING TOOL"



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# **Table of Contents**

Abst	trac	t	4
1.	Intro	oduction	1
2.	Pro	ect Definition	1
2.1	1.	Background Research	1
2.2	2.	Needs Statement	2
2.3	3.	Goal Statement and Objectives	2
2.4	4.	Constraints	2
3.	Des	ign Analysis	2
3.1	1.	Design Specifications	2
3.2	2.	Performance Specifications	4
3.3	3.	House of Quality	4
3.4	4 Co	oncept Design One	5
3.5	5 Cc	oncept Design Two	7
3.0	6 Ca	oncept Design Selection	8
	3.6.	1 Motor and Power Selection	8
	3.6.	2 Handle Material Selection	9
	3.6.	3 Bristle Decision Matrix1	0
4.	Pro	ject Management1	0
4.1	1.	Methodology1	0
4.2	2.	Work Breakdown Structure	1
4.:	3.	Gantt Chart and Critical Path1	1
4.4	4.	Project Task List1	3
4.5	5	Risk Assessment	4
5.	Env	ironmental Safety Issues and Ethics1	5
6.	Res	ults1	6
6.1	1	Initial Testing1	6
6.2	2 De	sign Selection1	7
7.	Con	clusion1	7
8.	Refe	erences1	8
Tean	n 17	′ Biography	4
Ackr	now	ledgement	5

# **Table of Figures**

Figure 1: House of Quality	. Error! Bookmark not defined.
Figure 2: Concept Design One	6
Figure 3: Concept Design Two Brush Handle: Front View	8
Figure 4: Work Breakdown Structure Diagram	
Figure 5: Phase I Project Gantt Chart: Fall Semester	
Figure 6: Phase II Project Gantt Chart: Spring Semester	
Figure 7: Dremel Tool	

## **Team 17 Biography**

Justin Proctor is the team leader of Team 17. He is also an active member of the student chapter of Society of Automotive Engineers, were he serves as the head of the Baja Racing rear suspension unit. In his spare time Justin enjoys working on white Mazda Miata as a project car.

Jordan Chupp is the Team Secretary for Team 17. He is in charge of making sure that all notes are taken and that all minutes from any meetings we conduct are recorded. Justin is into archery as he likes going out to shoot his crossbow

Dennis Pugh is the Treasurer for Team 17. He is the head of managing our accounts, how much we have spent and what we have to spend. He is also in charge of submitting and keeping record of receipts, invoices, and any purchase orders. Dennis is a member of the Florida A&M University's Track and Field team.

Roy Mason is Team 17's Web Designer and Editor. He is responsible for editing and creating the layout of Team 17s webpage, as well as formatting, editing, and finalizing all reports and presentations for submission and use. Roy Mason is an active member of the Florida State University chapter of the Society of Automotive Engineers, were he serves on the executive board as club treasurer. He is also a part of the Baja Racing brake design unit. Roy Mason enjoys pencil sketching, playing basketball, and studying the Bible.

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Team 17 would like to thank Dr. Simone Hruda, as she is the faculty advisor for Team 17. Dr. Hruda has been very helpful to Team 17 through her advice and council concerning key steps that were nearly missed and the acquiring of resourceful information that allowed Team 17 to gain a better understanding of what tasks need to be accomplished

Team 17 would also like to give thanks to Dr. Nikhil Gupta as well as Dr. Shih, for their continued guidance, evaluation and constructive criticism. Dr. Gupta and Dr. Shih have helped motivate Team 17 to stay on task and to have good schedule management.

Team 17 would like to express in gratitude to its team sponsors, William Billbow and Todd Hopwood. Team 17 is grateful for them for providing them with the opportunity to even embark on this project by being the first team to be a part of their engineering entrepreneurial incubating initiative. Team 17 would like to thank them for their support both financially and through the preliminary design and planning process.

A special thanks would like to giving from Team 17 to all those who participated in the consumer survey, with a major thanks to the Lori Williams at Paws and Claws for her willingness and openness to participate in the research and testing and trial phase.

## Abstract

All dog coats, require consistent maintenance and upkeep to prevent painful matting, maintain cleanliness and preventing bad odors. The Improved Dog Grooming Tool project, is an engineering endeavor that looks to provide a solution to the problems dog owners and caretakers face when it comes to grooming their dogs. This project is sponsored by Todd Hopwood and William Bilbow, two professional engineering business owners. The current process of manually brushing hair and removing mats from dog fur is a time consuming, and strenuous task for caretaker and at times the dog. In-depth research was conducted to identify current tools used for grooming tools and the issues people deal with while using them. A plan to organize the order in which this project was to be carried out was formed. After which conceptual designs were created based on the voiced needs of the consumer and sponsor. The concept design and its components were selected based on design, budget, and performance constraints, which led to further studies in the form of failure mode analysis. Results from the initial testing have proven design concept feasibility, leading to future testing in the next phase of this project.

## 1. Introduction

Team 17 has been selected to provide a solution for the unpleasant grooming experiences of dogs and their caregivers, through the design and construction of a tool, which will allow a dog's coat hairs to be detangled and ordered using a process that is non-stressing for the groomer, and pleasant for the dog.

So far in the initially stages of this design project, Team 17 knows and understands that the current brushes that are being used to detangle and de-mat dog coats function inadequately to the expectations of their users. Team 17 also understands that while there is a market for their desired product, a detailed planning process, as well as a thorough research and prototyping phase, are essential for a successfully designed product that meets the objectives, and accomplishes the goal. Team 17 has implemented several methods as ways to appropriately plan for the project ahead. These methods include the construction of a Gantt chart, which provides the project's critical path methods, allowing the team to stay on top of the progress of current tasks and to prepare for upcoming ones. In the development of the design prototype there are a number of technical questions that must be both asked and answered that allow for the team to take the characteristics of which it is essential for the product to consist. The research phase helps provide answers to the design questions, which in turn provides the prototype design phase with the opportunity to be effective and resourcefully efficient

## 2. Project Definition 2.1. Background Research

After some rigorous researching there are many types of dog grooming tools that are on the market today. For example, there are double-sided dog brushes, which have different types of bristles on each side. There are also dog brushes, which utilize a vacuum pump that sucks up the hair as the groomer brushes the dog. Of all of these different types of dog grooming brushes the most popular type of dog hair detangle that is on the market today is called the FURminator, seen below in Figure 1, which is said to reduce shedding by up to 90%. This tool is widely popular by dog owners and groomers and has established a reputation of being the best solution to any dog coat hair issues



*Figure 1: FURminator*<sup>[1]</sup>



Figure 2: Mat-Splitter<sup>[2]</sup>

### 2.2. Needs Statement

For this project we have two sponsors, Todd Hopwood and William M. Bilbow. The problem presented to Team 17 is that dogs of all hair qualities, textures, and lengths, experience matting and tangling in their coats. This matting makes it tough to groom the dog when trying to complete small tasks, such as brushing a dog's hair. This problem is seen in many different types of dogs with different hair lengths.

"De-matting a dog's hair can be an unpleasant experience for both the dog and the groomer, especially if the matting has advanced and is deep in the hair or fur. To de-matt or detangle, it can be very time consuming and uncomfortable, if not painful."

### 2.3. Goal Statement and Objectives

"Design and develop a grooming tool that untangles matted hair."

The objectives of this project are:

- Design a hand held dog grooming tool for use by consumers, groomers, and dog rescues.
- Successfully untangle hair without harming animal
- Develop a hand-held rotary pet groomer that provides for a stress-free experience for both the dog (or other animal) and the groomer

## 2.4. Constraints

The constraints of this project are:

- The tool must be hand-held and ergonomically friendly
- The tool must have a low RPM to keep quiet
- The tool must be easy to clean and sterilize
- The battery should last 2 hours at 50% duty cycle
- The total weight must be at 1 pound or under

## 3. Design Analysis

### 3.1. Design Specifications

In order to design a tool that will met the specified goals, various specifications are required. Table 1 below lists the design specifications, but they are broken down here with descriptions starting with the overall design. The whole tool must be lightweight, which will require it to be one pound or less. Obviously the design will need to be appealing in order to get customers to buy the product when it hits the market. The design of the tool itself can be broken down into three major components which are the handle, the internal electronics such as the motor, and the rotary head.

Starting with the handle, it must be hand held and ergonomic, meaning the device must be comfortable to the customer's hand and not much force be needed to operate the device. The idea is to take away as much stress as possible and by providing a customer friendly tool, much stress will be levitated.

Moving to the inside of the tool, the battery will need to have a 2 hour duty with an 8 hour standby. Along with these specifications, the battery must be designed to be replaced quickly. The more stressful it is to replace a battery the less likely someone is to buy the product. Also, the power must have 120V AC charging capacity. These specifications are early on and are subject to change if needed.

Finally, there are some rotary head specifications. These include removable, single speed, bi-directional, low speed, small diameter, and bristles. The removable idea is key, because if one head is ruined, instead of replacing the whole tool, one could just replace the head. Also, taking the head off the tool provides a much easier availability to clean the head. The device must be single speed so that a careful low speed near 60 revolutions per second would not harm the animal. The bi-directional does not mean go both directions in this case, it refers to the head being able to be put on in the opposite direction so that no matter which hand is dominant the customer has the same experience. Lastly, the head specifications include being around 1.5 inches in diameter, as to not be too bulky, and to have bristles of some kind that are not corrosive and easily breakable. These bristles are not required to be of a certain material. Many different types will be thought of and the type that is most successful when dealing with efficiency and harmless to the animal will be chosen.

Item	Specification
User Friendly	Hand-held, contoured handle, 50/50 weight
	distribution
Power Source	1. Battery, 2 hr duty, 8 hr standby, with
	quick replacement
	2. 120V AC Charging Capacity
Weight (max)	1 lb
Rotary head	Removable / replaceable
	• Single speed
	Bi-directional
	• 40-100 rpm (Final speed determined
	experimentally)
	• Diameter: ~1.5"
	• Detangling elements/bristles: Stainless
	spring steel or similar (not subject to
	breakage, corrosion or harm to pet

#### Table 1: Design Specifications

### 3.2. Performance Specifications

When designing this dog-grooming brush there are many performance specs that have to be taken into account. The performance specifications will define the desired functionality of the product when being used. With the understanding that dog groomers, dog rescue workers, and personal dog owners will be using this product, it is essential that the performance of this doggrooming brush meet the needs and expectations of every consumer.

Some of the main performance specifications that this product must meet are that it must be able to detangle and de-mat any type texture or length of dog. From talking with many dog groomers, rescuers and dog owners, it is very apparent that detangling a dog's matted hair is very frustrating. It is said that using a conventional dog grooming brush is very time consuming, which is why we are creating a rotary style grooming tool. The brush must be electric powered device that does the de-matting and detangling work for the user. The brush must reduce the time it takes to de-matt a dogs coat significantly enough to make the use of Team 17's product worthwhile to customers.

Dog groomers and owners claim that using a conventional dog grooming tools create a lot of stress on the hands and arms of the groomer. The electric functioning of the brush must perform in a manner that reduces the wear and tear on the user, and eliminates the stress that dogs experience when the groomed manually. Team 17 has to make the tool more ergonomic to appeal to the comfort of the person using the brush. By creating an enjoyable experience with a simple task of grooming for the dog and its groomer, Team 17 can build brand trust and healthy consumer producer relationship.

The brush design must perform as quietly as possible, and output enough work to be effective in its grooming task while not harming any dog during the process.

### 3.3. House of Quality

Figure 1 shown above is the House of Quality for Team 17. This diagram was constructed based on results from surveys and questionnaires that were conducted in order to define the voice of the customer. The house of quality was used to form relationships between the desires of the target market and engineering characteristics of the dog grooming tool. The engineering characteristics are grouped under the categories of the tool's mechanical performance, technical specifications, and the user friendliness. All the categories except for the user friendliness are quantitative categories, which require the application of mathematical calculations and engineering principles. The user friendliness is a qualitative measurement and will be in direct relation to the voice of the customer. The roof matrix interrelates the engineering characteristics with each other define those that have strong, medium, and weak correlations. Finally the customer importance ranks the customer requirements on a 1-5 scale, with 5 being most important and 1 being the least. The planning matrix is similar to the customer importance as it likewise ranks the importance of the same customer requirements for team 17 and the designs of the leading competing devices

(+) – Positive Correlation (-) – Negative Correlation								$\bigtriangleup$									
<ul> <li>◊ - Strong Interrelationship</li> <li>□ - Medium Interrelationship</li> <li>◊ - Weak Interrelationship</li> </ul>					$\langle$	+	$\left\{ \right\}$				>						
Rankings are on a scale of 5 to 1 with 5 being the most important	]		$\langle$	$\left\langle \right\rangle$	× ×	X	X	$\left\langle \right\rangle$		¢ t	×,		+	$\mathbf{\mathbf{X}}$			
Direction of Improvement		$\uparrow$	[↓	$\uparrow$				$\downarrow$	$\uparrow$		$\downarrow$	Ĺ	$\uparrow$	$\downarrow$			
Engineering				anica mano		Te	echni	cal Sp	becifi	catio	ns	Frie	User endli			anniı Vatri	-
Characteristics Customer Requirements	Customer Importance	No. of Brush Head Blades	Brush Head Angular Velocity	Brush Head Output Torque	No. of Brush Head Motors	Brush Head Materials	Brush Electric Power Source	Total Brush Size	Multi-Sized Brush Heads	Meets Safety Standar ds	Weight	Brush Handle Materials	Ergonomic Handle	Brush Noise	Team 17 Product	Furminator	Mat Splitter
Affordable Price	5	٥			٥	٥					0	\$			4	2	1
Comfortable Grip	5							0			0	\$	\$		5	2	1
Simple to Use	3	0					٥						\$		4	4	2
Minimal Effort to Use	4	٥	0	٥					٥		٥		0		5	2	2
Non-Stressful for Dog	5		٥	٥		٥				٥	0				4	2	4
Works with Various Hair Types	3	0				0			\$						4	3	2
Disposes of Hair	1	0						٥							2	1	1
Longer Handle	1							٥			٥	0	٥		1	1	1
Durable	2					٥	0	0				٥			4	5	4
Removes Mats from Dogs	5	٥		٥					0						5	3	3

Figure 3: House of Quality

## 3.4 Concept Design One

Since the initial goal of this project was to make a simple, hand held product, design one focuses on these qualities and attempts to be a product that will appeal to multiple audiences. This as seen in figure 2, below, this design is as simple as possible while meeting all of the project

constraints set by the group and sponsors. It has a very simple handle with a motor driven brush head.

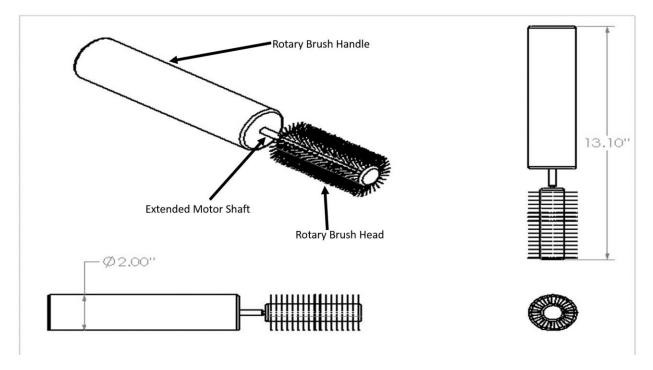


Figure 4: Concept Design One

Design one, or the hairbrush style, is designed to be familiar looking to the general public. This familiarity should help when introducing the product to potential customers. Not only is the handle oriented to make use very natural, the steel wire bristles used in the brush head should be able to easily pull matts out of thick hair, with nothing more than normal brushing movements.

While design one is designed to very simple to use, it does have some drawbacks. The number one concern, as with any project, is safety. For this product to be sold commercially, safety must be a major design factor. To ensure no harm will come to the animal being groomed, it may be necessary to install guarding or bumpers around the brush head. There is also a chance for longer hair to become tangled around the barrel of the brush. This can be prevented by keeping the barrel sufficiently large so that even the longest of hair cannot fully wrap around it.

Design one also has drawbacks in terms of ergonomics. Although the brush was designed to be simple to operate, it does lack some key features that would make it easier to use for some users. Most notably, it lacks ambidexterity. Due to the rotation of the brush head, it would not be possible for left handed users to use the brush as comfortably. In order to solve this, the motor would need to have the ability to run in the reverse direction. While this is not a terribly complicated feature to add, it still requires more weight and planning to include. Table 1, below, includes a list of the pros and cons for this design.

Pros	Cons
Simple Handle Design	Lacks Ambidexterity
Low Cost to Manufacture	Requires Motor Reverser
Easily Swap Brush Heads	Difficulty Assembling Wire Brush Head

#### Table 2: Pros and Cons of Concept Design One

### 3.5 Concept Design Two

The second concept design that Team 17 developed incorporates the familiar style that is commonly seen in a 2" paint brush. The design consists of an ergonomically shaped handle that will be designed to contour to finger placement as shown in Figure 5. Concept design two's handle will require that the user hold the handle in a vertical orientation shown below in Figure 5 versus the horizontal hand placement that concept design one requires in Figure 2. Based on research of grooming techniques it is understood that a vertical brushing motion will cause muscle fatigue more quickly than the horizontal motion. However, due to the fact that the brush will be motorized, the energy normally exerted by the user during repetitive brush strokes will be unnecessary. The brush head design concept shown below in Figures 3 and 4 was initially set to be cylindrical, having 8 inches in length and 4 inches in diameter. The design goal behind the 8 inch long brush head was that a longer brush head would cover as much dog hair surface as possible in order to limit the amount of time it takes to groom the dog. As far as the mechanical features of the brush tool in its entirety, they will be determined and chosen after further component and motor research and analysis are conducted. Table 3 below indicates the initial pros and cons that are associated with concept design two. One benefits that concept design two provides is the ergonomic handle. The fact that there does not need to be a reversible motor for the brush head to rotate for the use of left handed and right handed users is desired. Another benefit is the fact that this concept is designed to keep all motors and electronics in the handle, allowing the brush head to be as simple in design as possible, making it cheap to replace and interchange. Drawbacks of this design are that the open spinning brush head could pose a danger to users who are ignorant or careless, and that it is currently unknown as to whether this design will be the best option in housing all essential components.

Pros	Cons
Ergonomic Handle Design	Could be complex to fabricate
Provides for ambidexterity	Open spinning could be hazardous
Easily Swap Brush Heads	Unknown whether all necessary components can be housed

#### Table 3: Pros and Cons of Concept Design Two

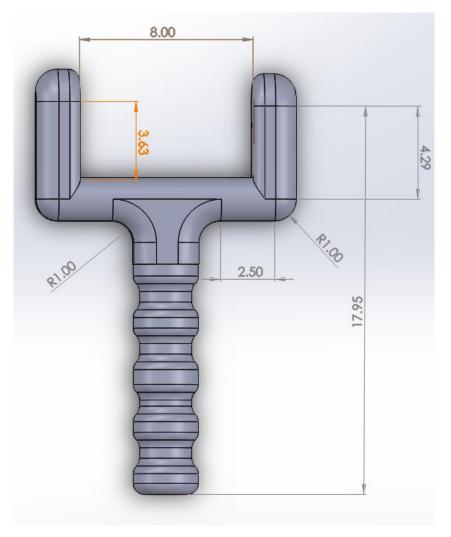


Figure 5: Concept Design Two Brush Handle: Front View

### 3.6 Concept Design Selection

When it came time to choose the final concept design, a great effort was made to make an unbiased decision and choose the best design criteria available. By creating decision matrices for the various components up for selection, it was possible to rank the choices based on a number of different criteria. Doing this allowed the team to determine the best options and create the best prototype possible.

### 3.6.1 Motor and Power Selection

The first section to be decided upon was the motor and power source that would be used to turn the brush head. Knowing these components would allow the handle to be designed, to ensure there would be adequate space to house all of the necessary equipment. Referring back to the original project constraints, the team knew that the motor would have to spin at a relatively low rpm and the power source would need to last at least two hours. Keeping these constraints in mind, the selection of motors was focused to ones whose speed would be between one and two revolutions per second. Since battery longevity was a key constraint, 110V AC current was considered due to the removal of the battery pack. This would not only extend run time, weight would also be saved. Three motor and power options were considered for the final concept: AC powered motor, DC battery powered motor, and AC converted to DC power to do away with a battery pack. Table four, below, shows the results of the decision matrix.

After analyzing the motor decision matrix and tabulating the results, it was found that the ideal choice for the prototype would be a DC motor power by converted AC power. The decision factors used in this matrix were power, user safety, reliability, cost, weight, and pet safety. The winning selection received high marks in the safety, cost, and weight categories, beating out the battery powered DC motor by six points. By doing away with the heavy and expensive battery pack, the winning selection was able to beat out the other two options.

<b>Decision Factors</b>	Column1	Choice 1	Choice 2	Choice 3	Scores	Column2	Column3
Criteria	Weight (1- 5)	AC Motor	DC Motor	Battery Powered DC	AC Motor	DC Motor	Battery Powered DC
Power	3	5	4	3	15	12	9
User Safety	5	3	4	5	15	20	25
Reliabilty	3	5	4	3	15	12	9
Cost	4	3	4	3	12	16	12
Weight	3	4	5	3	12	15	9
Pet Safety	5	3	4	5	15	20	25
				Total Scores	<u>84</u>	<u>95</u>	<u>89</u>

#### Table 4: Motor/ Power Decision Matrix

### 3.6.2 Handle Material Selection

The second decision matrix created aided in determining the best material for the handle. While there are countless material options from which brush heads can be manufactured, project goals stated that the handle must be ergonomic and comfortable for the user. Not only does weight play a large role in this decision, the material must also be pleasant to hold for long periods of time. The team also determine that the handle material should be somewhat slip resistant since many grooming tools are used on wet animals. The final options were narrowed down to three options. Choice one was aluminum, which was chosen because of its strength, fairly light weight, and ease of machinability. The second choice was ABS plastic. ABS has a high strength to weight ratio and can also be 3D printed quite cheaply. The last option chosen for the decision matrix was HDPE plastic, which is the most common plastic used in manufacturing. Table five shows the handle decision matrix and criteria the chosen material was based upon.

<b>Decision Factors</b>	Column1	Choice 1	Choice 2	Choice 3	Scores	Column2	Column3
Criteria	Weight (1-5)	Aluminum	ABS Plastic	HDPE Plastic	Aluminum	ABS Plastic	HDPE Plastic
User Comfort	4	3	4	4	12	16	16
User Safety	5	3	4	4	15	20	20
Strength	3	5	3	4	15	9	12
Cost	4	3	4	4	12	16	16
Manufacturability	4	4	5	4	16	20	16
Weight	3	3	5	4	9	15	12
				Total Scores	<u>79</u>	<u>96</u>	<u>92</u>

**Table 5: Handle Material Decision Matrix** 

As can be seen from the decision matrix in Table 5, the material best suited for the prototype handle is ABS plastic. This material scored high in manufacturability, user safety, and cost. ABS will be the ideal material for prototyping the design because it can be 3D printed quite cheaply and can handle all of the stresses and abuse the brush will encounter

### 3.6.3 Bristle Decision Matrix

The last prototype design criteria to be decided upon was the bristle design. Once again, three final options were used in the decision matrix. These options included metal wire bristles, plastic bristles, and metal blade style bristles. Ranking criteria included safety, comfort and performance. The decision matrix for the bristle selection can be seen in Table 6. In Table 6, the winning bristle design was the metal wire type. This option excelled in the reliability, manufacturability, and user safety categories. This style of bristles will be make out of 0.01" stainless steel wire for added reliability and reduced corrosion. Although the metal bristles were the overall winner, the plastic bristles were a close second. Plastic may still be another bristle to test if the metal bristles do not perform as expected.

# 4. Project Management

## 4.1. Methodology

Throughout the upcoming year, Team 17 plans to take this design project from its initial concept all the way to prototype and production phases. The design team plans to accomplish this by following a well-defined set of objectives and timetables as closely as possible, and adapting to any setbacks that may arise. The first steps in this process involve gaining an insight into the wants and needs of potential customers to determine if there is a market for our desired product, and what any potential risks are. Surveys will be performed on potential customers with questions that will help the team understand what engineering characteristics to focus on when the design begins. By obtaining the 'voice of the consumer', the team will better understand what features and characteristics are important to potential buyers. A risk assessment and failure analysis will

also be conducted in order to determine what road blocks may lie ahead for this project and if it is an endeavor with a large enough profit to make it worth pursuing. After determining what engineering characteristics will be included in the product and conducting the risk analysis, the design phase will begin as the team begins to draft the chosen concept based on the information found from consumers. The tentative goal is to have a final prototype by the end of the fall semester.

<b>Decision Factors</b>	Column1	Choice 1	Choice 2	Choice 3	Scores	Column2	Column3
Criteria	Weight (1-5)	Metal Wire Bristles	Plastic Bristles	Metal Blades	Metal Wire Bristles	Plastic Bristles	Metal Blades
User Comfort	3	3	4	1	9	12	3
Pet Safety	5	4	5	1	20	25	5
User Safety	5	5	5	1	25	25	5
Pet Comfort	5	3	4	2	15	20	10
Reliability	3	5	2	2	15	6	6
Dematting Performance	4	4	3	5	16	12	20
Cost	4	4	4	3	16	16	12
Manufacturability	3	4	3	1	12	9	3
				<u>Total</u> <u>Scores</u>	<u>128</u>	<u>125</u>	<u>64</u>

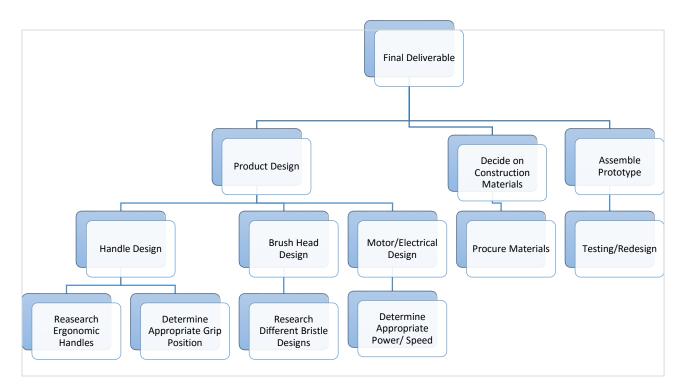
#### **Table 6: Handle Bristle Decision Matrix**

### 4.2. Work Breakdown Structure

To help meet the deadlines set by the project sponsor as well as the team, it is important to keep track of deadlines for project deliverables. By creating a work breakdown structure as well as a Gantt chart, it becomes much easier to see what deadlines are coming up and stay ahead of them. Figure 7 below shows a basic work breakdown structure that lists the tasks that are critical to the completion of the project, and the progressive step by step process with which they must be accomplished.

### 4.3. Gantt Chart and Critical Path

Figure 8, shown below, is the revised Gantt chart diagram for the design project. In the left matrix, the Gantt chart display a list schedule of all the tasks of the design process that are to be completed during the 2015 fall semester. These tasks are linked and interrelated with one another based on the completion times and the design hierarchy of tasks. Not included on the Gantt schedule but still carried out by Team 17 are between the team and the sponsors. The hierarchy of tasks displayed in the Gantt create the critical path method for the project. The critical path method provides a timeline for the tasks to be done, and shows what tasks are dependent and independent of completion of preceding tasks. This allows there to be no stoppage in working as the team will know which things can be done while other tasks are pending.



#### Figure 6: Work Breakdown Structure Diagram

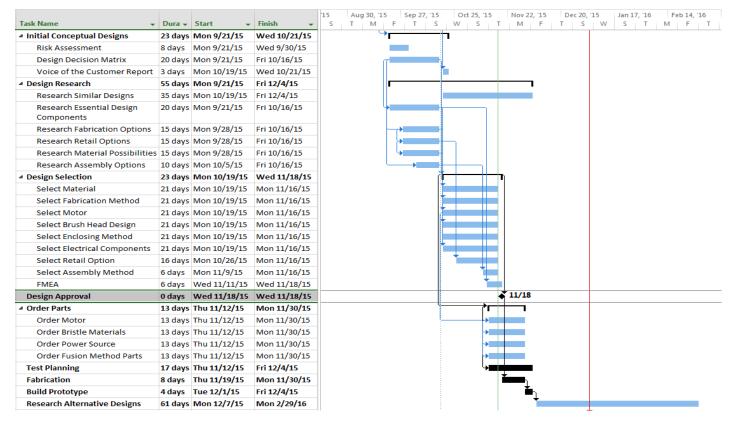


Figure 7: Phase I Project Gantt Chart: Fall Semester

Task Name 👻	Durat 🗸	Start 👻	Finish 👻
<b>Research Alternative Designs</b>	61 days	Mon 12/7/15	Mon 2/29/16
Phase II (January - March )	75 days	Mon 1/4/16	Fri 4/15/16
Test and Analysis I	24 days	Mon 1/4/16	Thu 2/4/16
Test Motor Speed	10 days	Mon 1/4/16	Fri 1/15/16
Analyze Ergonomics	10 days	Mon 1/4/16	Fri 1/15/16
Test Power Source	10 days	Mon 1/4/16	Fri 1/15/16
Test Electrical Components	10 days	Mon 1/4/16	Fri 1/15/16
Test Tool Effectiveness	10 days	Mon 1/4/16	Fri 1/15/16
Test Tool Effeciency	14 days	Mon 1/4/16	Thu 1/21/16
Troubleshoot Issues	10 days	Fri 1/22/16	Thu 2/4/16
Voice of the Customer II	11 days	Mon 1/18/16	Mon 2/1/16
Redesign	30 days	Fri 2/5/16	Thu 3/17/16
FMEA	3 days	Fri 2/5/16	Tue 2/9/16
Design Approval	3 days	Wed 2/10/16	Fri 2/12/16
Build Prototype	10 days	Mon 2/15/16	Fri 2/26/16
Test and Analysis I	14 days	Mon 2/29/16	Thu 3/17/16
Field Trials	21 days	Fri 3/18/16	Fri 4/15/16
Voice of the Customer Report	54 days	Tue 2/2/16	Fri 4/15/16

Figure 8: Phase II Project Gantt Chart: Spring Semester

## 4.4. Project Task List

Table 7: Phase II Project Task Table

Task	Leader
Managing Records and All Documentations	Jordan Chupp
Liaison for Sponsors	Justin Proctor
Manage Scheduling	Roy Mason
Cost Analysis of Materials and Components	Dennis Pugh
Liaison for Groomers	Roy Mason
Test Planning	Dennis Pugh and Jordan Chupp
Research De-Matting Design Alternatives	Roy Mason
Procure Materials	Justin Proctor
Prototype Assembly	Team 17
Prototype Testing	Team 17
Prototype Re-Design	Team 17

Table 7 above shows the upcoming tasks for Team 17 and which team member or members will be taking the lead on them. In the first phase one of the Improved Dog Grooming Tool project, Team 17 worked on defining the voice of customer, leading to the need for the grooming tool as well as initial and detailed concept designs. Now as the project transitions into the second phase of this design project, the team has identified and delegated the lead of various tasks to each team member.

Managing all project documentations refers to the notes, ideas and plans shared and discussed at all meetings, as well as purchase receipts for components and project materials. This responsibility will be taken on by the team secretary, Jordan Chupp. The team leader Justin Proctor will continue to serve as the team liaison to project sponsors, scheduling meetings and updating them with progress, decisions made and any difficulties encountered. Roy Mason will be managing the scheduling, making sure that the team remains on track with the fulfillment of goals and objectives and that all deadlines are met in a timely fashion. Cost analysis of materials and prototype parts and components will be led by Dennis Pugh. Roy Mason will continue to act as the groomer liaison for Team 17, which will require contacting and visiting specific groomers that have expressed interest in the improved grooming tool, and updating them on progress and gathering valued input and design suggestions. Test planning is necessary because it allows the team to determine which aspects of the grooming tool prototype will need to tested as well as how the tests will be conducted. This planning process will be joint effort led by Dennis Pugh and Jordan Chupp. The original scope of the project was to design a better dog de-matting tool, but after research, team meetings and shadowing groomers, it was learned that a rotational tool would work for brushing a dog's coat but not for de-matting. As a result the project sponsors widened the scope of the project and chose to focus on the rotational brushing tool. The method in creating a better way to de-matting a dog still has to be determined through detailed research which will be led by Roy Mason. As the team leader Justin Proctor will be in charge of acquiring all purchased components for the fabrication of the dog grooming brush. Once the all the parts have been delivered and fabricated, Team 17 will assembly each prototype and proceed to carry out each test chosen during the test planning phase. After receive conclusive results from each test, the team will edit and redesign the prototype to be finalized and dispersed for field trials near the end of phase two.

### 4.5 Risk Assessment

A risk assessment is essential because it provides team members with an awareness of the possible risks that lay ahead with the project so that the team never finds itself without a solution to a risen issue. The risk assessment conducted by Team 17 takes into account possible risks of the project as well as possible risks of the product that will be produced. For each listed risk within the risk assessment Team 17 also collaborated to come to a consensual contingency plan to address it. Below in Table 8 is provided a project risk assessment tabulating each foreseen risk along with its contingency option beside it. A detailed risk assessment that will be developed along with the detailed decision matrix, will be used to address the risk associated with the selection of each possible brush tool components, as well as any other design decisions that are made.

Risks	Contingency Plan
Allocated budget is not	
sufficient for prototype	Narrow project scope and perform cost analysis
fabrication	

#### Table 8: Project Risk Assessment

Materials are not delivered on time	Order parts and materials early or in a timelier manner
Deadlines for things such as machining need to be extended	Stick to Gantt Chart schedule and look for other areas to make up the time later
Failure to develop functioning prototype	Have multiple concepts ready for prototyping and fabrication
Bristles harm pet when tool is operated	Design brush safety bumper to keep bristles from getting too close to dog's skin
Team members get electrocuted during assembly	Wear personal protective equipment such as gloves
Operator gets harmed from tool	Design an ergonomic handle and test to see any complications
Bristle head spins at a dangerous speed	Use low speed motor and test brush at multiple speed until desired speed is reached

## 5. Environmental Safety Issues and Ethics

When used properly the tool is safe for the operator, animal, and the environment. A manual will be made when the final product is constructed that provides directions on how to operate the tool, any safety precautions, and cleaning directions. All the materials used will be capable of normal disposal in local trash. Some of the parts including the plastic can be recycle if desired. The tool is leaning away from battery operated but if that was an option then a small battery pack may be installed. If this is the case then by going to the website Call2Recycle.org you can find a nearby drop-off site to dispose of the battery. If one does not want to travel to this site due to it being too far then they can try calling 800-CLEAN-UP and they will list recycling resources. All else fails contact the local sanitation and they will help the owner.

Other dangers or risks to the environment is the possibility of the tool being used as a weapon. The tool will be at most a pound on weight so this does not pose as a probable issue but there is no way of predicting what a person will do. This tool in no way should be used other than grooming an animal. Any type of other use may cause injury or harm to the victim. Final safety concern is cleaning of the tool. Contact of any plastic or rubber to the animal skin may irritate the area. Avoid making contact with the animal's skin. Only the bristles will be touching the animal and it will touch just the fur. If a skin irritation produces, contact your local vet clinic for assistance. Also cleaning the tool regularly is needed to make it last longer and required if using on different animals to prevent transfer of disease or germs. To clean the device, simply dip it into a cleaning solution and then rinse with water heavily. Any leftover residue from the cleaning solution could cause harm to the operator and animal.

## 6. Results 6.1 Initial Testing

Team 17 conducted testing with a constructed proof of concept design. Team 17 took a human brush head and fastened it to the shaft of a dremel tool shown below in Figure 9. The purpose of the test was that from its results the team would be able to gain some insight as to whether a rotating tool for de-matting matted and tangled is a feasible option. The brush was tested on short nontangled hair with an approximate length of 1.5-2 inches, and extremely matted and tangled dog hair about 4 inches in length. To conduct the test each hair sample was securely anchored and the dremel was turned on rotating the brush head counter clockwise so that the brush head would brush the hairs with the grain. The outcome of this test was that the mechanism actually worked in straightening and ordering the 1.5-2 inch long hair. When the brush mechanism was tested on the matted dog hair, the hair got tangled all around the brush head, on the first revolution. From this test Team 17 was able to learn a few things. The first thing learnt was that the speed of the brush head would need to be decreased, because with a high rpm brush head, the bristles would not be able to work through the hair strands and any slightly tangled hairs would get caught up in the bristles. What was also determined was that the longer the hair being brushed, the larger the diameter of the brush would have to be. A brush head that had a too small diameter would create opportunity for hair strands to wrap around the brush head multiple times before the complete strand had worked through the bristles. The optimal diameter length would be one that would create a brush head circumference that was larger than the length of the dog hair. Another idea that the test results pointed too also related to information shared by groomers, and that was that while a rotating brush tool was a working solution for brushing hair that was not knotted or matted, it would not be a good solution for matted and knotted hair. From these results the team, per direction of the design sponsor, elected to continue pursuing the rotary brush head as a solution for regular manual dog brushing, but to continue researching other possible solutions to solve the stressful dematting problem.



Figure 9: Dremel Tool<sup>[3]</sup>

### 6.2 Design Selection

When creating the prototype design, many components that make up the brush design had different material or style options. After narrowing down the various prototype components, the team created decision matrices to aid in determining what the best components were. When the results were tabulated, it was found that the final prototype design would use metal bristles, a DC motor, and the handle would be 3D printed out of ABS plastic. While there were many other choices that scored high in the decision matrices, these components were found to be the best starting point for a prototype. The remaining options will still be saved in the event that some of the winning components do not perform as expected.

## 7. Conclusion

Grooming a severely matted animal can be a long, stressful, and tiring process. This goal of this project is to make the grooming process much more enjoyable for both the pet and groomer. The team plans to examine the current methods used for grooming in order to develop an ideal product for future use. The team will use the resources of shadowing current groomers to learn the techniques used and issues encountered to continue the product design from an informed position

Team 17 understands that a strong planning stage sets the strong foundation for the rest of the design process. By developing a clear and concise schedule and delegating tasks to which each team member will be held accountable, Team 17 is putting itself in position to accomplish the goals and meet the needs and desires of the customers and sponsors.

Team17 has also learned and concluded from the current work done. That extensive research must be done in order to create a working product that accomplishes the project goals and objectives. The team also knows that understanding methods and techniques used to brush and demat dogs is very necessary, because it allows the team to know what issues the groomers and dog owners face and how they can be addressed. From the proof of concept test the team learned not only that the spinning brush concept is viable as a solution, but that further research must be done to determine optimal brush angular velocity and the other technical characteristics that are required.

## 8. References

[1] http://www.furminator.com/Products/Dogs/dog-grooming-deshedding-tools/stop-dog-shedding-grooming-a-small-long-haired-dog.aspx

[2] https://www.petedge.com/zpetedgemain/catalog/productDetail.jsf?wecappid=PEDM\_WEBSHOP\_TR&itemKey=005056A633791ED2B5864B5340D1CFB3

[3] http://www.dremel.com/en-us/Tools/Pages/CategoryProducts.aspx?catid=2013

# Appendix

## A1: Risk Assessment Safety Plan (See Attachment)